

## FAQ on Business Partners' Code of Conduct

Question	Answer
<p><b>What are the Alliance Laundry Group's expectations in terms of business partners' adherence to the document?</b></p>	<p>Our expectations are outlined in the document, stating that "Alliance Laundry Group expects our business partners to uphold these values and take ownership of their implementation within their organizations."</p> <p>We use terms like "Must," "Mandatory," and "Essential" to denote critical requirements and provide strategic recommendations to enhance compliance frameworks.</p>
<p><b>How are we going to ensure compliance beyond Tier 1 suppliers, given the challenges of enforcing the Code's requirements down to Tier 2 and below?</b></p>	<p>It is still essential for you to ensure that your Tier 1 partners are working with appropriate and compliant partners themselves. Often, you may not be able to confirm or audit adherence to these values and principles without requiring the same from your own partners (Tier 2/3 for us). The Code states that we expect our Tier 1 partners to also implement policies and controls to ensure the entire supply chain's integrity with these values and principles.</p>
<p><b>Are business partners allowed to submit their own code of conduct?</b></p>	<p>Yes, as long as it aligns with our values and principles and passes our review.</p>
<p><b>Does "Compliance with Laws and Alliance Laundry Group's policies and procedures" apply to all laws globally?</b></p>	<p>When we say "Compliance with Laws and Alliance Laundry's Group policies and procedures," we refer to laws relevant to your operations. This means you must comply with all applicable laws in the jurisdictions where you operate. The Code's reference to "relevant to their operations" clarifies that compliance is required with specific laws in the locations where you are conducting your business activities, the type of laws applicable based on the business activities you are engaged in (suppliers and distributors may be subject to different laws), which could include your country of residence and any jurisdictions in which you have operations.</p>
<p><b>What does "all personal data" refer to, and how should you handle it?</b></p>	<p>By "all personal data," we refer to any personal data that you may have access to or need to handle at any time. Data protection laws require the protection of personal data in general, regardless of whether it pertains to employees, customers, suppliers, or others.</p>
<p><b>Aren't Whistleblowing Reporting Systems a requirement?</b></p>	<p>While there are some laws that mandate whistleblowing systems, they typically apply only to large companies and cover very specific topics. In our Code, we have chosen to include whistleblowing systems as a strong recommendation rather than a strict requirement. This is because some of our business partners may not always be large companies and may not have a whistleblowing system in place.</p>